



Summary of Monitoring by Center 10/28/2021

Workforce Center Contractor: Equus Inc.

INTERNAL MONITORING REPORT	PERIOD	ACCURACY RATE	FINAL ACCURACY RATE	Disallowed Cost
CHOICES CASE MGMT REVIEW-10%	2021.Q3	93%	100%	None
CHOICES WORK AUDIT-100%	2021.08	84%	100%	None
PROCUREMENT-100%	2021.07	100%	100%	None
SNAP CASE MGMT REVIEW-10%	2021.Q3	92%	100%	None
SUPPORT SERVICES REVIEW-100%	2021.08	94%	100%	None
WIOA CASE MGMT REVIEW-10%	2021.Q3	83%	100%	None
WIOA CASE NOTE REVIEW-100%	2021.08	92%	100%	None
WIOA ELIGIBILITY REVIEW-100%	2021.09	99%	100%	None

Child Care QA Report -August 2021 and September 2021

Monday, October 25, 2021

The Quality Assurance (QA) process is an in-house, case file auditing process that involves a preliminary QA audit and a final QA audit for any case being determined eligible for child care services.

Quality Assurance Numbers

Month	Cases audited in Preliminary QA	Cases audited in Final QA	Ineligible Cases	Cases with <u>NO</u> errors prior to final QA	Pre-QA Accuracy Rate	Disallowed Cost	Comments
August	152	175	0	117	66.86%	\$0.00	All cases ended in 100% accuracy after corrections
September	120	140	0	101	72.14%	\$0.00	All cases ended in 100% accuracy after corrections
Total	272	315	0	218	69.21%	\$0.00	

QA Quote

Sometimes... the questions are **complicated** and the answers are **simple**.

~~Dr. Seuss~~