



Summary of Monitoring by Center 02/15/2022

Workforce Center Contractor: Equus Inc.

INTERNAL MONITORING REPORT	PERIOD	ACCURACY RATE	FINAL ACCURACY RATE	Disallowed Cost
CHOICES CASE MGMT REVIEW-10%	2021.Q4	96%	99% (1 for Q+20)	None
CHOICES ENGAGEMENT AUDIT-100%	2022.01	84%	100%	None
PROCUREMENT-100%	2021.10-12	96%	100%	None
SNAP CASE MGMT REVIEW-10%	2021.Q4	91%	100%	None
SUPPORT SERVICES REVIEW-100%	2021.12	92%	100%	None
WIOA CASE MGMT REVIEW-10%	2021.Q4	92%	100%	None
WIOA CASE NOTE REVIEW-100%	2022.01	100%	100%	None
WIOA ELIGIBILITY REVIEW-100%	2022.01	100%	100%	None

Child Care QA Report -October 2021 to December 2021

Monday, February 23, 2022

The Quality Assurance (QA) process is an in-house, case file auditing process that involves a preliminary QA audit and a final QA audit for any case being determined eligible for child care services.

Quality Assurance Numbers

Month	Cases audited in Preliminary QA	Cases audited in Final QA	Ineligible Cases	Cases with <u>NO</u> errors prior to final QA	Pre-QA Accuracy Rate	Disallowed Cost	Comments
October	83	143	0	109	76.22%	\$0.00	All cases ended in 100% accuracy after corrections
November	61	116	0	84	72.41%	\$0.00	All cases ended in 100% accuracy after corrections
December	52	111	0	79	71.17%	\$0.00	All cases ended in 100% accuracy after corrections
Total	196	370	0	272	73.51%	\$0.00	

QA Quote

Don't worry about the ones that talk behind your back. They are behind you for a reason!

~~unknown~~