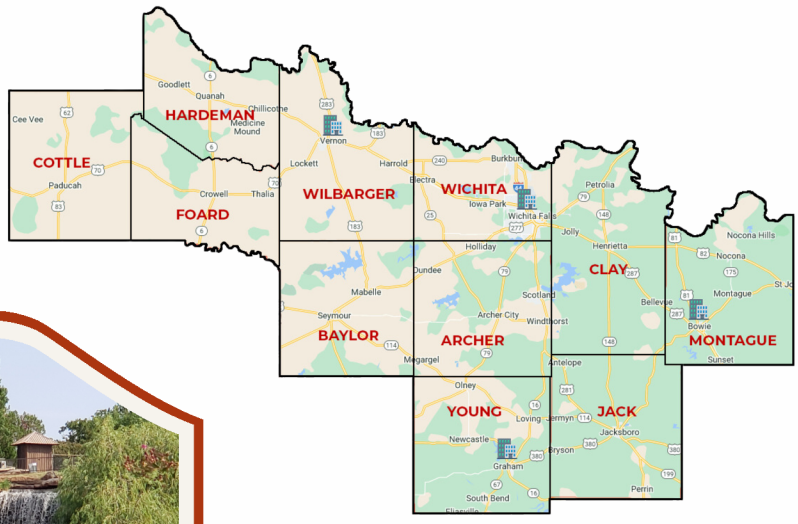
WORKFORCE SOLUTIONS
NORTH TEXAS

A proud partner of the americanjobcenter® network

ANNUAL REPORT

























2024



ABOUT US

Our mission is to place North Texans in jobs and equip workers with skills that foster economic growth.

Workforce Solutions North Texas is dedicated to helping both employers and job seekers succeed. We offer services in 11 North Texas counties, including Archer, Baylor, Clay, Cottle, Foard, Hardeman, Jack, Montague, Wichita, Wilbarger, and Young.

Supporting Economic Growth

Our organization collaborates with various partners to boost regional economic growth and promote self-sufficiency, maintaining close relationships with educational institutions such as independent school districts, Region 9 Education Services Center, Vernon College, North Central Texas College, Weatherford College, and Midwestern State University. Additionally, we focus on improving child care quality from an early age to help prepare an educated and self-sufficient workforce.

Governance and Funding

Workforce Solutions North Texas is guided by a local board of volunteer members, most of whom are from the private sector. Our organization is part of a statewide network of local boards that set policies and manage budgets in their respective areas. Our board is a non-profit organization funded by the U.S. Department of Labor through the Texas Workforce Commission.









TABLE OF CONTENTS

ABOUT US

About Us / Mission..... *inside cover*

Table of Contents..... 1

Letter From Leadership..... 2

Board & CEOs..... 3

Leadership Staff..... 37

WORKFORCE DEVELOPMENT

Business & Employment Services..... 4-6

Veteran Services..... 7

Special Initiatives..... 8-13

Jobs Y'all Youth Career Event..... 14-15

North Texas Works / WIOA..... 16-17

Vocational Rehabilitation..... 18-19

Student HireAbility / Transition Fair..... 20-21

Summer Earn and Learn..... 22-23

CHILD CARE SERVICES

Client Services..... 24-25

Provider Services..... 26-27

Texas Rising Star..... 28-29

COMMUNITY IMPACT

Financials..... 30-31

Labor Market and Community Data..... 32-33

Board Awards..... 34-35

Programs at Work..... 36



LETTER FROM LEADERSHIP

"What you get by achieving your goals is not as important as what you become by achieving your goals." - Zig Ziglar

We are excited to share our activities and accomplishments for 2024 in this latest edition of our annual report! The Workforce Solutions North Texas team provides quality services to our communities, and I am proud to share highlights of these activities and accomplishments with you. What's inside:

- 48 events served 457 employers and 1,857 job seekers
- 9,431 individuals were served through our career development programs
- 498 veterans served
- 1,921 children were in care throughout 2024 with 76 contracted providers
- 731 direct job placements & 482 customers that staff-assisted who went to work
- We hosted the Texas Conference for Employers, hosted a new TWC commissioner, were awarded several competitive statewide grants, and more!

Staff remained resilient and dedicated during the statewide launch of two new computer systems during this past year which made doing their day-to-day jobs very difficult at times. They continue to do what they do best, and that is providing services through the challenges with a true servant attitude and by getting the job done. I am so proud and humbled by their dedication to our mission.

The success of North Texas is possible through strong alliances with the communities we serve and the advice and collaboration with partners like you. We look forward to a continued strengthening of our relationships to meet the changing workforce needs in North Texas. Thank you for your support and for trusting us to be your resource for your workforce needs. It is an honor to serve this community.

Sincerely,

Lisa McDaniel

Lisa McDaniel
Executive Director
Workforce Solutions North Texas

BOARD OF DIRECTORS

"You can design and create, and build the most wonderful place in the world, but it takes people to make the dream a reality."
- Walt Disney

EXECUTIVE BOARD



Rhonda Schreiber
Chair
Humana



Anthony Louis
Vice Chair
Pratt & Whitney



Linda Whitaker
Secretary
Archer Supply



Kristin Little
Immediate Past Chair
American National Bank & Trust



Toni Alonzo
Communities in Schools



Marsha Anderson
Rolling Plains Mgmt.Corp.



Michael Blevins
Tower Extrusions



Lauren Bush
City of Seymour EDC



Billy Clark
Electra's HELP



Dori Dockery
United Regional HCS



Dr. Cheryl Groves
Groves Mechanical



Steve M. Halloway
Wichita Falls Trades



Maria Jaimes-Contreras
Wichita Falls Chamber



Chelsea Lewis
Lewis Learning Center



Terry McAdams
MacTech Solutions



Kenny Miller
Region 9 ESC



Debbie Powell
Vocational Rehabilitation



Glenda Ramsey
Harper Perkins Architects



Mileasha Rizan
Work Services Corp.



Crystal Sanders
TX Workforce Commission



Jim Sjolander
Berend Bros.



Scotty Sproles
NOV



Julie Young
Wichita Adult Lit. Council



Dirk Welch
Midwestern State Univ.



Michelle Wood
Wichita Falls ISD

Also serving on the board during 2024 were:
Mary Aranda, *Aranda Insurance;* Tracey Jennings, *Attorney;* Keri Goins, *Child Care Partners;* Penny Miller, *My HR Department;* Michelle Nelson, *United Regional Health Care System*

CHIEF ELECTED OFFICIALS

Archer County Judge
Randy Jackson

Baylor County Judge
Rusty Stafford

Clay County Judge
Mike Campbell

Cottle County Judge
Karl Holloway

Foard County Judge
Mark Christopher

Hardeman County Judge
Ronald Ingram

Jack County Judge
Keith Umphress

Montague County Judge
Kevin Benton

Wichita County Judge
Jim Johnson

Wilbarger County Judge
Greg Tyra

Young County Judge
Win Graham

Wichita Falls Mayor
Tim Short

BUSINESS SERVICES

3,024 Employers Served

15,045 Services to Employers



The WSNT Business Services Unit (BSU), local hosts of the Hiring Red, White, and You! Statewide Hiring Event, exits the Delta Hotel by Marriott after a long and rewarding day. Staff pictured (back) Alisa Durham, Sherry Dunn, Tom Ostovich, Crystal Collins, Hazel Anderson, Jocelyn Ott, Stacey Lingbeek (front) LeAnne Baird, Kim Mitchell, Melayia Crum. Not pictured: Andy Diaz, Ginger Hannah













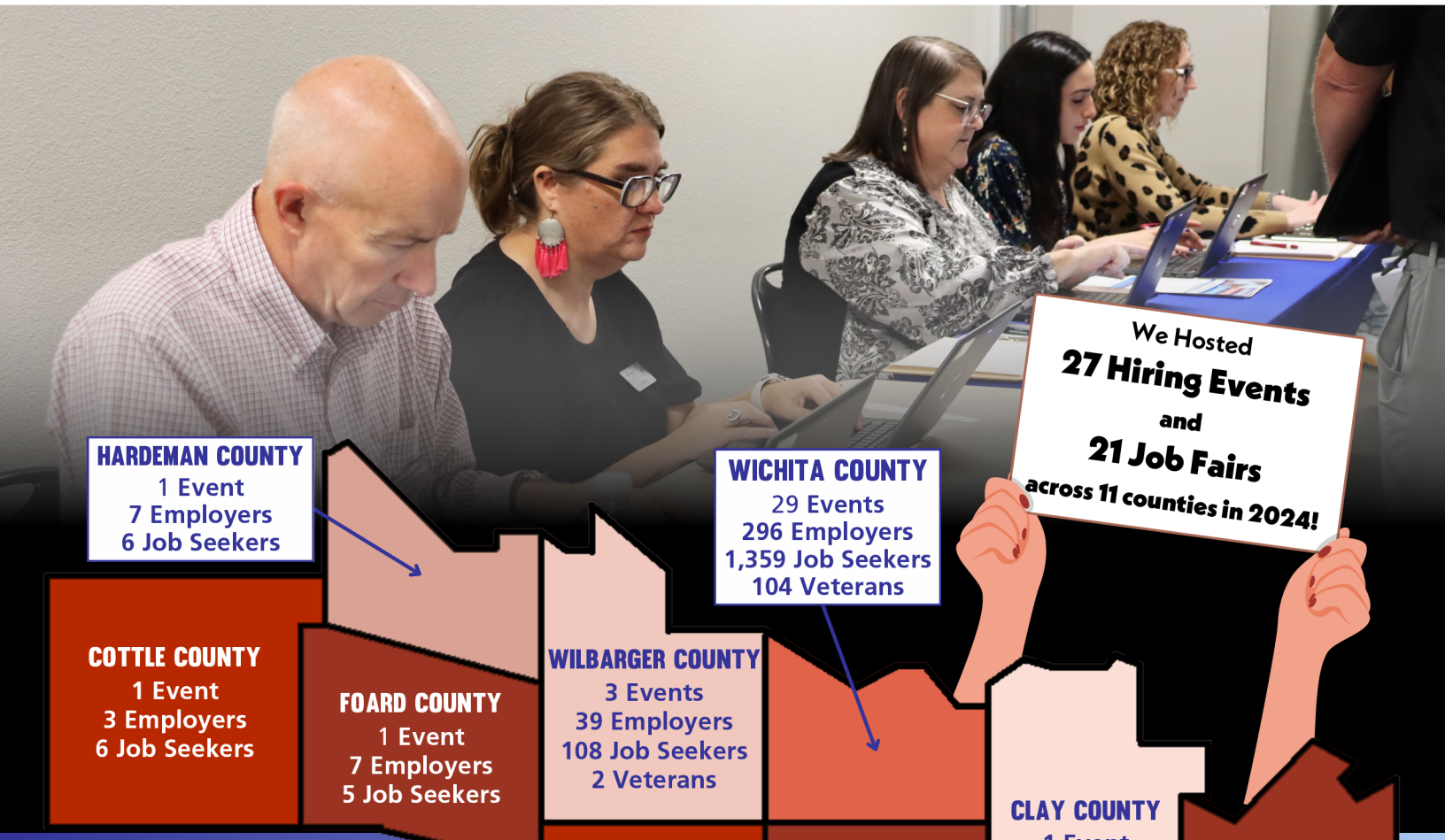


Top Left: Military Family Support Liaison and "Growing Together" Community Job Fair Gardener (aka Host), Hazel Anderson, checks in on coworkers Kim Mitchell and Candy Dewey at the registration table.

Middle Left: Setting up for a hiring event requires attention to detail and lots of planning. Here, Workforce Development Specialist, Tom Ostovich, troubleshoots the flow of customers at a hiring event with fellow Business Services Representative, Crystal Collins, and team partner from the Texas Veterans Commission, Veterans Employer Liaison, Sherry Dunn.

WORKFORCE IN THE COMMUNITY

9,431 Individuals Served Through Our Career Development Programs



HARDEMAN COUNTY
1 Event
7 Employers
6 Job Seekers

COTTLE COUNTY
1 Event
3 Employers
6 Job Seekers

FOARD COUNTY
1 Event
7 Employers
5 Job Seekers

WILBARGER COUNTY
3 Events
39 Employers
108 Job Seekers
2 Veterans

WICHITA COUNTY
29 Events
296 Employers
1,359 Job Seekers
104 Veterans

BAYLOR COUNTY
3 Events
21 Employers
64 Job Seekers

ARCHER COUNTY
1 Event
7 Employers
4 Job Seekers

YOUNG COUNTY
1 Event
4 Employers
12 Job Seekers

CLAY COUNTY
1 Event
18 Employers
16 Job Seekers

JACK COUNTY
2 Events
15 Employers
21 Job Seekers

MONTAGUE COUNTY
2 Events
37 Employers
79 Job Seekers
7 Veterans

457 Employers
+
1,857 Job Seekers
Served Through Events in 2024








Red, White & You! Hiring

Statewide Hiring Event









56 Employers

185 Job Seekers

13 Veterans

VETERAN SERVICES

We provide priority service to veterans.

498
VETERANS SERVED



Military Family Support Program
41 Military Families Served

Hazel Anderson has a passion for helping active duty and veteran families easily transition to Sheppard Air Force Base and Wichita Falls. Not only does she have firsthand experience with transitioning after serving in the Nevada Army National Guard for 2 years, she is also a Wichita Falls native and knowledgeable resource for incoming military families. The Military Family Support Program offers a range of services including job search, job referrals, and resume building. This role also facilitates networking opportunities for transitioning spouses. Hazel works closely with our Business Services team to open doors for military family members through job fairs, hiring events, and networking.

MISSION: EMPLOYMENT
RESOURCE & CAREER FAIR







15 Employers | **33** Job Seekers | **9** Veterans



TEXAS CONFERENCE FOR EMPLOYERS

Hosted by the Texas Workforce Commission and Workforce Solutions North Texas, this one-day event was an invaluable resource for managers and human resource teams!

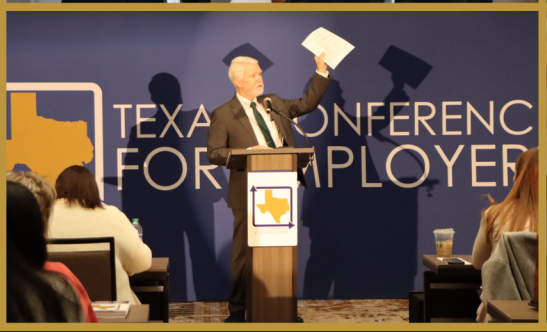
Employers attended the seminars to learn about state and federal employment laws and the unemployment claim and appeal processes. Our best speakers assembled to guide them through ongoing matters of concern to Texas employers and answered any questions regarding their businesses.

79 Employers

Participants also earned Professional Development Credits (PDCs)









“THE OFFICE”

An Innovative Remote Work Center Established in Seymour, TX



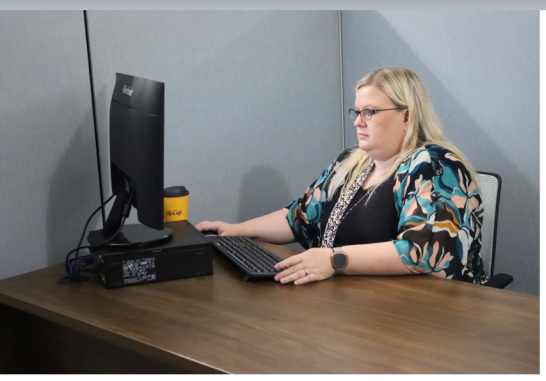
“The Office” Ribbon Cutting in Seymour, TX

"The Office" officially opened its doors in July 2024 in Seymour, TX. This secure facility provides flexible and affordable rental options featuring 19 cutting-edge cubicles and two private executive offices, designed to support remote work and long-distance learning.

The initiative was made possible by an Innovation Grant from the Texas Workforce Commission, awarded to the Workforce Solutions North Texas Board. Additionally, an economic development grant from the Nortex Regional Planning Commission helped fund the installation of high-speed internet, while the City of Seymour also contributed to the project by providing the building space for these offices.



Remote Work Career Event







8 Remote Work Employers

30 Job Seekers

PATHS FOR TEXAS

A Model for Workforce Development and Economic Growth



Overview:

The PATHS program is a prime example of statewide collaboration, bringing together public, private, and philanthropic resources to address essential workforce training demands. By uniting workforce boards, employers, educators, and community organizations, PATHS forms a robust partnership that targets skill shortages in sectors such as healthcare, technology, manufacturing, and logistics. This cooperative strategy guarantees customized, employer-focused training solutions that empower individuals, enhance businesses, and promote sustainable economic growth throughout Texas.

Key Insights:

- **Collaborative Framework:** Five Texas Workforce Solutions Boards - Gulf Coast, North Texas, Coastal Bend, Rural Capital Area, and Greater Dallas - share resources and strategies to create impactful solutions.
- **Innovative Training Models:** Flexible formats, including virtual, in-person, and hybrid learning, ensure accessibility for diverse populations.
- **Proven Results:** Over 2,500 participants trained, generating $50 million in economic impact and achieving job placement rates of 72.8% to 77.6%.
- **Diversified Funding Stream:** A blend of public, private, and philanthropic funding powers PATHS, providing the flexibility and scalability needed to address critical training needs often unmet by federal funding alone.

WORKFORCESOLUTIONS GREATER DALLAS

WORKFORCE SOLUTIONS NORTH TEXAS

WORKFORCE SOLUTIONS Rural Capital Area WHERE BUSINESS & CAREERS MEET!

WORKFORCE SOLUTIONS COASTAL BEND

Workforce Solutions

TEXAS WORKFORCE SOLUTIONS VOCATIONAL REHABILITATION SERVICES

RMC Ray Marshall Center for the Study of Human Resources
TEXAS LBJ School The University of Texas at Austin Lyndon B. Johnson School of Public Affairs

Walmart org

A proud partner of the americanjobcenter network



PATHS FOR TEXAS

Pursuit of Advanced Training in High-Demand Skills

$180,000 INVESTMENT

51 Employers

179 Learners

- **59** CPR / First Aid
  (OJT Onboarding including CPR and First Aid for Wellness and Child Care Facilities)
- **40** Information Technology (IT)
- **15** Commercial Drivers License (CDL)
- **13** Hospitality
  (Kitchen, Food Safety, and Customer Service)
- **13** Customer Relations
- **11** Child Care
- **10** Insurance
- **6** COVID-19 Customer Conflict Prevention
- **3** COVID-19 Retail Operations
- **3** Healthcare
- **3** Pharmacy Technician
- **3** Other



Scan the QR code for more information on:

- Real-world case studies from across Texas
- Actionable insights for replicating the PATHS model
- Lessons learned and recommendations for workforce innovation

SCAN ME

tinyurl.com/pathsfortexas

TEACHER EXTERNSHIP PROGRAM

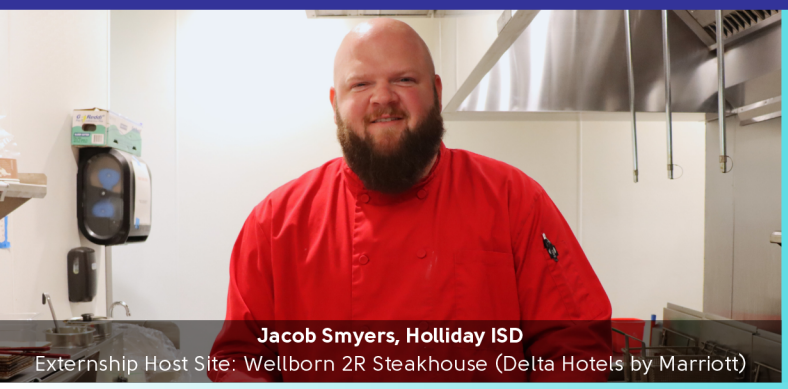
WORKFORCE SOLUTIONS NORTH TEXAS

A proud partner of the americanjobcenter network

27 Educators

from 6 ISDs, Region 9 Education Service Center, and Vernon College

Workforce Solutions North Texas placed 27 career education teachers from our 11-county region in externships this summer to learn directly from people working in their industry. This new program is bringing real industry updates into the classroom to better prepare our youth for their future!



Jacob Smyers, Holliday ISD
Externship Host Site: Wellborn 2R Steakhouse (Delta Hotels by Marriott)

"I felt like it was an opportunity for me to continue growing my skills and maybe show me some things I haven't thought of or haven't seen that I can take back to my students and help better teach them and prepare them for a career in the future."

JACOB SMYERS

"I think this is important to bring back to my students because I can only tell them so much. I'm only in my third year of teaching so if they're like 'what about this' in the floral industry, I can only give them so much. It was kind of cool to be able to go work in that field that they aspire to work in or that they find the passion for. I have more answers, I have more opportunities."

PEYTON WOOD



Peyton Wood, WFISD
Externship Host Site: Autumn Leaves Flowers & Gifts



Zayne Mayfield, WFISD
Externship Host Site: Allegiance Electric & Controls

"I wanted to get more experience in the field and I wanted to make contact with people who are actually in the field doing it. I would definitely recommend it. My experience was awesome, I learned a lot, I met really neat people. It's just a good chance to see where I'm sending my students, where they'll end up at. I think everybody should have a chance to do it."

ZAYNE MAYFIELD

"I think externships kind of keep us up to date on what's happening in our industry currently because you get out there, you experience the real world again. Things change all the time in the industry. There's new techniques to learn and experience where we can take those back to our students and then therefore teach them what's expected in the industry, maybe what's updated in the industry."

ASHLEY ELLSWORTH



Ashley Ellsworth (Middle), WFISD
Externship Host Site: Flamingo Baking Company

CONNECTING CLASSROOMS TO CAREERS


Orientation Group 1


Orientation Group 2


Orientation Group 3

Each externship began with an orientation to equip the educators with tools to make the most of their experience. The primary objective of the externships was to gain in-depth understanding of high-demand careers through practical, hands-on experience. Participants then integrated this newly acquired knowledge into their classrooms by developing a comprehensive lesson plan. As an added incentive, participants earned continuing education credits and were awarded a $1,000 stipend upon successful completion of the program.


Carol Cox
KFDX


Glenda Durham (Left)
Wichita Falls-Wichita County Public Health District


Sarah Ehrsam
Our Blood Institute


Chapel Deaton
Clay County EMS

Thank You to Our Externship Host Sites!

Allegiance Electric & Controls • Autumn Leaves Flowers & Gifts • Boomtown Drug • Burkburnett Police Department • City of Wichita Falls • Clay County EMS • Express Employment Professionals • Ferguson-Veresh • Flamingo Baking Company • Howmet Aerospace • JCPenney • KFDX • Lake Road Welding • MyStaf • North Texas Area United Way • Our Blood Institute • Seniorly Yours • Webfire • Wellborn 2R Steakhouse (Delta Hotels by Marriott) • Wichita Falls Country Club • Wichita Falls-Wichita County Public Health District • Work Services Corporation

YOUTH CAREER EVENT



27 SCHOOLS

111 EDUCATORS

1,260 STUDENTS













YOUR CAREER. YOUR STORY. JOBS Y'ALL











1,260 students visited the Wichita Falls MPEC on October 9, 2024, for activities involving career exploration. Available resources included industries such as Aerospace, Agriculture, Automotive, Construction, Cosmetology, Culinary, Dental, Education, Fine Arts, Graphic Design, Health Sciences, Law Enforcement, Military, News, Robotics, Veterinary, and more!

















Timothy sought services from Workforce Solutions North Texas after being permanently laid off from his employer in April 2022. He had been employed in a manufacturing environment as a Tool & Die operator. As a TAA affected worker, he seized the chance to find new opportunities, and desired training in the psychology field. His career goal was to find full-time employment as a clinical & counseling psychologist.

Timothy and his Case Manager, Cindy, collaborated with the training institution to ensure his enrollment was secured in a timely manner. His training status was monitored with regular benchmark periods; counseling was provided when necessary to make sure he stayed on track and as encouragement. He completed training and utilized our Workforce Center's computer lab to perform job searches until employment was found.

Timothy is excited about his new career as a Behavioral Technician at Wichita Falls ISD. He plans to enroll in a Master's Program to further his education and gain more experience.

"I would like to sincerely thank the Workforce Commission for their support in helping me obtain a Bachelor's Degree and successfully transition into a new career. As a displaced worker, I faced many challenges, but with the resources, guidance, and financial assistance provided, I was able to change my career path and pursue a brighter future. The opportunities given have not only advanced my professional journey, but have also empowered me to achieve personal growth. I am truly grateful." ~Timothy

Tammy came to Workforce Solutions North Texas when her husband received a Permanent Change of Station (PCS) with the Air Force. She had prior experience, but the frequent moves required in the military made it challenging to find employment.



Tammy had a broad background working with animals and previously went to school to become a veterinarian. Her formal training was put on hold due to relocation in the military.

Military Family Support Liaison Hazel Anderson completed a job development for Tammy with the VCA Call Field Animal Hospital. After reviewing her resume, Tammy was hired as a Veterinary Assistant.

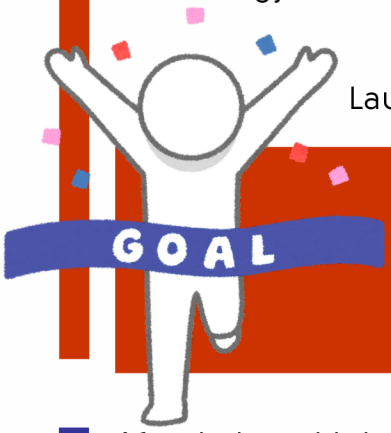
NORTH TEXAS WORKS

SUCCESS STORIES

Hugo dedicated 25 years of his life to his previous employer in manufacturing. He never anticipated the plant's closure in 2022. He was laid off with no formal education or transferable skillset.



Through the U.S. Department of Labor-funded Trade Adjustment Assistance (TAA) and Workforce Innovation and Opportunity Dislocated Worker (DW) programs, Hugo completed his associate's degree in Automation and Electrical Technology at Vernon College in May 2024.



A year prior to graduation, he started work at a large hospital system as a Laundry Mechanic, maintaining the electrical components of the equipment.

"Your dedication to assisting individuals like myself in transitioning back to school after unexpected career changes is truly commendable. Enrolling at the age of 46 was daunting, and navigating the complex process was overwhelming, to say the least. [My case manager] provided the necessary support every step of the way." ~Hugo

After being withdrawn from school at the age of 13 due to family custody issues, Joel was left uneducated and closed off from the world for years. He learned about the North Texas Works program at a Region 9 GED orientation. His goals were to obtain his GED, find employment, and continue his education.



The North Texas Works youth program provided Joel with support services including bus passes and incentives for participation. He also attended the job readiness workshop, interview preparation class, and resume class.

With the help of the North Texas Works services and his Case Manager, Brittany, helping him build what was once broken and lost, Joel earned his GED on April 9, 2024. He also started working for the first time at Love's Travel Stop on June 5, 2024, making $12/hr.



TEXAS WORKFORCE SOLUTIONS

VOCATIONAL REHABILITATION SERVICES

Texas Workforce Solutions - Vocational Rehabilitation Services (TWS-VRS) is a core partner within the Texas Workforce System which supports job seekers with disabilities as they prepare for, obtain, or maintain competitive integrated employment. Vocational Rehabilitation (VR) services are available to eligible individuals with disabilities at Workforce Solutions offices across Texas.

1,170

Individuals with Disabilities Served in the North Texas Workforce Area in Program Year 2024

While the goal of VR services is employment, the VR process is a customized approach, ensuring that a person with a disability is equipped with the right supports, skills, and training needed for a successful employment outcome. VR Staff collaborate with local Workforce Solutions staff to support job seekers with disabilities and deliver career-focused education, training, and apprenticeships, job development, and paid work experience, among other employment supports.

Start My VR

TEXAS WORKFORCE SOLUTIONS

VOCATIONAL REHABILITATION SERVICES

"Start My VR" is an online self-referral portal for prospective vocational rehabilitation customers, providing a convenient way for individuals with disabilities who are seeking employment to inquire about Vocational Rehabilitation (VR) Services and/or be connected to a VR staff member.

The **Start My VR online tool** has proven successful in reaching more individuals with disabilities to ensure they are aware of how VR services can benefit them, and to ensure that Texas employers benefit from the many talented individuals with disabilities who can join the workforce.



WE HIRE ABILITY

This program recognizes Texas employers who are committed to hiring people with disabilities. It also awards them for their efforts to create an inclusive workforce.

To be nominated or apply, a business needs to:

- Include individuals with disabilities in an integrated workplace
- People with disabilities have to make up at least 10 percent of your Texas-based workforce

WHITE CANE DAY

at Beacon Lighthouse for the Blind

Workforce Solutions North Texas staff members took part in White Cane Day at the Beacon Lighthouse for the Blind on Thursday, October 24!

The walk demonstrates challenges that the blind community faces. Attendees walked a mile in their shoes by participating in a guided and blindfolded walk that began and ended at the Beacon Lighthouse's Wichita Falls location.





STUDENT HIREABILITY PROGRAM

Texas HireAbility
Opening doors of opportunity.

Texas HireAbility is an initiative of the Texas Workforce Commission and the Governor's Committee on People with Disabilities to raise awareness about the benefits of hiring people with disabilities and their contributions in the workplace.

The Student HireAbility Navigator serves as a resource in the workforce development area to support, expand, and enhance the provision of pre-employment transition services that are provided by the Texas Workforce Commission – Vocational Rehabilitation Services, and other community partners and Workforce Solutions programs.





Virtual reality (VR) headsets offer a unique and immersive experience that can enhance traditional learning methods. With VR, students can explore and interact with digital environments that would be impossible to replicate in real life.

National Disability Employment Awareness Month (NDEAM)

Beacon Lighthouse for the Blind

In honor of National Disability Employment Awareness Month (NDEAM) in October, we connected with local businesses that put employees with disabilities first – like the Beacon Lighthouse for the Blind in Wichita Falls.

NDEAM is observed every October to celebrate the value and talent workers with disabilities add to America's workplaces and economy. 2024's official theme was, "Access to Good Jobs for All."



BE YOUR OWN SUPERHERO

TRANSITION FAIR

17 SCHOOLS

43 VOLUNTEERS

172 STUDENTS

















SUMMER EARN

24 STUDENTS COMPLETED WORK READINESS TRAINING

"**Isabella** is a fast learner and well liked by our staff. She is planning on becoming a nurse and we are glad to help!"



Isabella
Young County Home Health

"**Tyler** is using his phone alarm to alert him of breaks and periods of work time! This has helped him tremendously with learning time management."



Tyler
RRR Treasures, Junk, and Plunder



Benjamin
White's Magneto



D'anna
Children's Corner Daycare



Jett
Sports Rehab & Physical Therapy



Marcus
Faith Resale



Cole
Tractor Supply

AND LEARN

"**Toby** is learning to communicate in a second language. He is learning from team members who speak multiple languages."



Toby
Brand M Trailer Sales



Gavin
Beacon Lighthouse for the Blind

"**Gavin** is willing to take on what is asked. He stays on task to quickly complete them."

"**Madison** has done everything that has been asked with no complaints."



Madison
City of Jacksboro - Police Department



Garrett
Brad's Oil Change



Megann
Arts Council of Wichita Falls



Ryan
Faith Resale



Kylie
River Bend Nature Center



Remington
Backdoor Theatre



Child Care Services









CLIENT SERVICES

Matching Families with Quality Care Throughout North Texas

Finding the right place and people to care for your child while you work or go to school is a very important decision...and we are here to help!

1,921

1,921 children were in care, subsidized through Workforce Solutions North Texas Child Care, in 2024.

59.2

59.2% of WSNT Child Care-enrolled children were placed at a Texas Rising Star (TRS) accredited center in 2024.

1,145

1,145 families benefited from Child Care through WSNT CC Services in 2024.



Workforce Solutions Child Care is a federally funded program that affords some relief from the high cost of quality child care.

Workforce Solutions Child Care customers include parents who live in our 11-county service area and are currently working, participating in a job training program or going to school at least 25 hours/week for a one-parent household or 50 hours/week for a two-parent household.





PROVIDER SERVICES



Quality early learning environments and the people who work in them play a key role in child development. Numerous research studies have shown that children who attend higher-quality early learning programs are more prepared for school than children who do not attend high-quality programs.

High-quality child care keeps children safe and healthy. The experiences and interactions children have in their early years help to build a foundation for future learning.





Director's Luncheon & Training

Our Director's Luncheon & Training is a networking and educational event for Child Care Directors and Assistant Directors. Attendees learn more about Texas Rising Star, behavioral management, and other topics through our Child Care Services team and guest speakers.

4 Events

98 Attendees
In-Person & Virtual





Infant/Toddler Trainings

Our Infant/Toddler Trainings started in May 2024 and are held once a month for all our providers and their staff members to attend. Each attendee earns a certificate for one hour of training. At every training, each attendee receives multicultural and real-life items that they can take back to their centers and help them in their assessments.

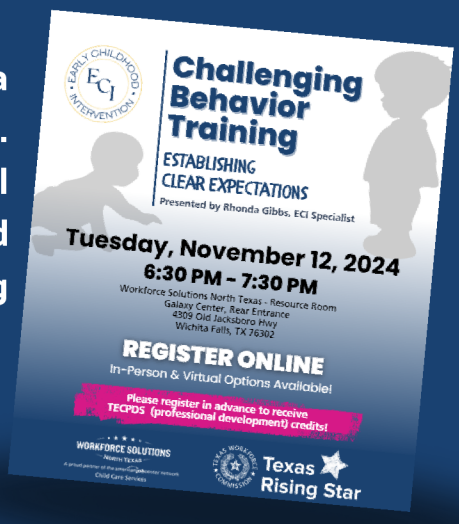





7 Events **117 Attendees**
In-Person & Virtual

ECI Training

Early Childhood Intervention (ECI) Trainings are held once a quarter for all our providers and their staff members to attend. Each attendee earns a certificate for one hour of training. All ECI trainings will be specific to children up to age 3. Topics included Establishing Clear Expectations and Managing Challenging Behavior with engaging activities and setting clear expectations.



2 Events **47 Attendees**
In-Person & Virtual

Texas Rising Star

Workforce Solutions North Texas administers the Texas Rising Star (TRS) Program, which is a quality rating and improvement system for child care programs participating in the Texas Workforce Commission's Child Care Services program. Texas Rising Star certification is available to licensed centers and licensed and registered child care home facilities meeting the certification criteria.

By October 2024, all Workforce Solutions North Texas contracted Child Care facilities were Texas Rising Star Certified!



4-star Facilities

- Building Blocks Play 2 Learn
- CCP - Herschel Zale
- CCP - Huey
- CCP - Martin Luther King
- Children Come First
- Kid Central Too
- Kinder Kids
- Lynn's Play Station
- Paducah CDC
- Perfected Praise CDC
- Rose's Learning Garden
- SAFB CDC
- SAFB School Age
- SAFB Youth Center
- School For Little People
- Seymour Road Day School
- St. Paul Lutheran School
- Turner CDC
- YMCA Dillard Early Learning

"As a Child Care Contract Manager, it is my responsibility to ensure that policies, procedures, and best practices are followed within our Child Care Services program. This commitment ensures that we provide the highest quality care and support to the children and families we serve."

Kayla Crowley

Child Care Contract Manager



Child Care Advisory Council

Our Child Care Advisory Council consists of several stakeholders who make up the child care world and child care services program. The requirement for a committee was implemented by the Texas Workforce Commission to help discuss current issues facing our childcare community.

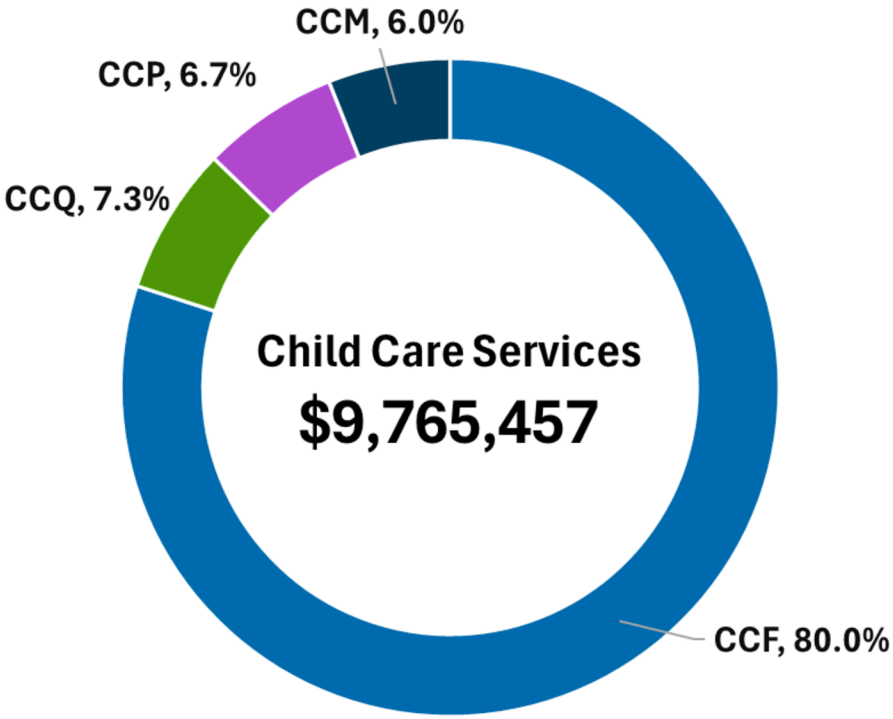
As a collective, our Child Care Advisory Council works together with other Early Childhood Education programs to educate the public on early childhood practices, education, and family outreach. I am honored to be able to chair our Child Care Advisory Council in hopes that we can continue to provide education and opportunities for children and families in North Texas.

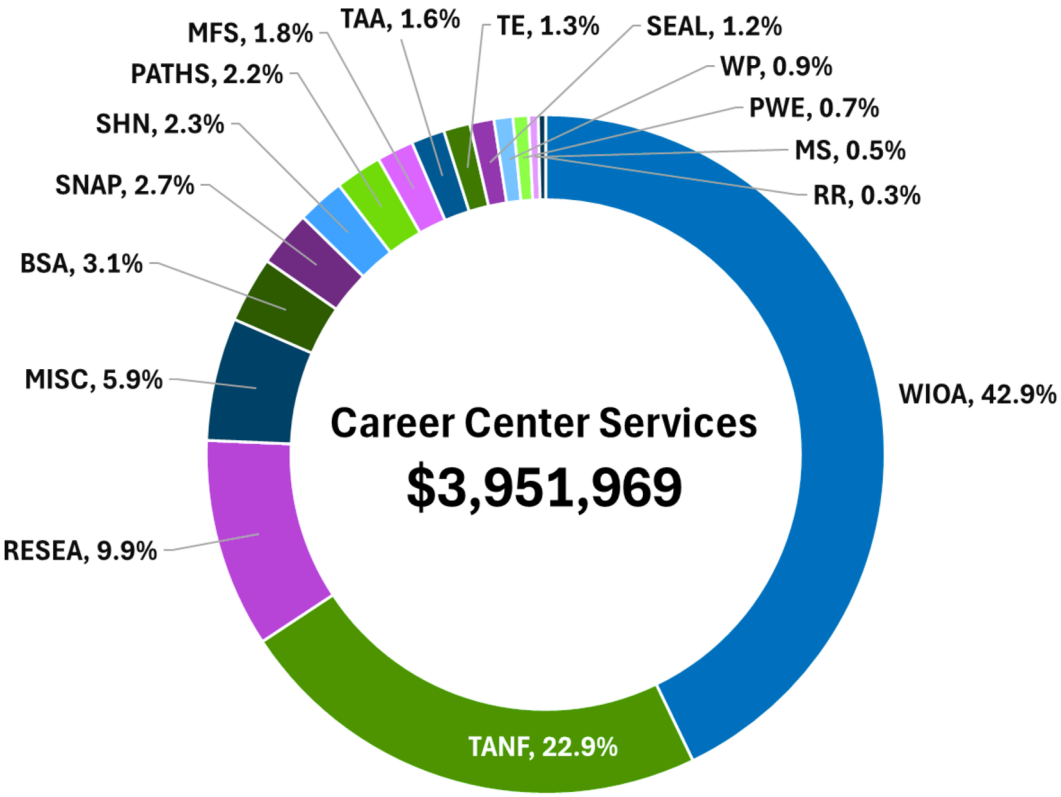
Child Care Advisory Council Meeting - April 10, 2024





FINANCIAL IMPACT





FINANCIAL STATEMENT

2024 SUMMARY EXPENDITURES

Child Care Services	**$9,765,457**
Child Care Development Fund (CCF)	$7,812,285
Child Care Quality Fund (CCQ)	709,961
Child Care DFPS (CCP)	658,079
Child Care Match (CCM)	585,132
Career Center Services	**$3,951,970**
Workforce Innovation and Opportunity Act (WIOA)	$1,693,749
◦ *Dislocated Worker, $764,366*	
◦ *Adult, $493,064*	
◦ *Youth, $436,319*	
Temporary Assistance for Needy Families (TANF)	903,520
Re-Employment Services and Eligibility Assessment (RESEA)	393,029
Vocational Rehabilitation Infrastructure Support	159,731
Board Service Awards	124,097
Supplemental Nutrition Assistance Program (SNAP)	104,981
Student HireAbility Navigator	89,400
PATHS for Texas	87,811
Military Family Support Program	69,352
Trade Adjustment Assistance (TAA)	62,948
Teacher Externships	49,851
Summer Earn and Learn (SEAL)	45,468
Workforce Commission Incentives	42,118
Wagner-Peyser Employment Services	35,447
Paid Work Experience	29,349
Texas Veterans Commission Infrastructure Support	20,025
Middle Skills Support	18,170
Rapid Response	13,597
Resource Administration Grant	6,291
Additional Program Funding	3,036
Total 2024 WSNT Expenditures	**$13,717,427**

KEY LABOR FORCE FACTS

Primary Source: Sites on Texas 3.0 data provided by Esri

Businesses
8,848

Employees
93,592

Labor Force Top Industry
Healthcare, 15.7%

Labor Force Education

11.0%	No High School Diploma
26.7%	High School Diploma
30.5%	Some College/Associate's
24.6%	Bachelor's/Grad/Prof Degree

Service
18.8%

Blue Collar
27.4%

White Collar
53.8%

Transportation to Work

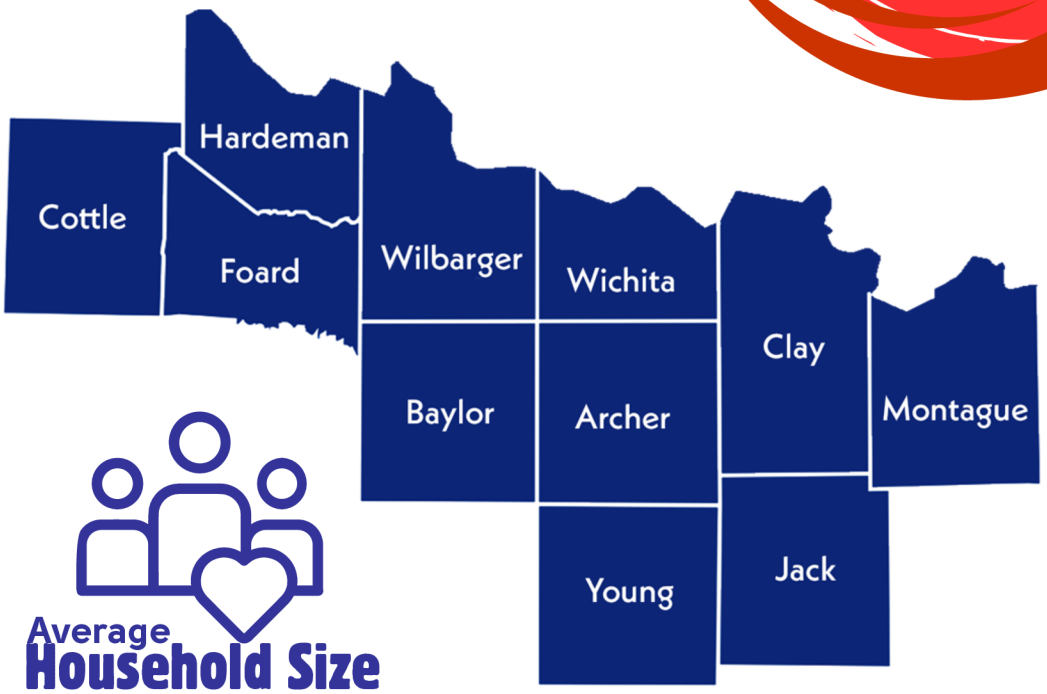
0.2%	Public Transportation
0.2%	Bicycle
5.1%	Walk
11.2%	Carpool
76%	Drive Alone

Key Spending Facts per Capita

$3,140	Entertainment
$2,186	Travel
$1,763	Apparel
$771	Transportation
$759	Furniture

COMMUNITY PROFILE

Primary Source: Sites on Texas 3.0 data provided by Esri



Population
216,808

Households
84,019

Average
Household Size
2.42

AT RISK POPULATION

Households without a
Vehicle
4,945

Households with a
Disability
27,702

Households below
Poverty Level
12,084

Population 18+
Poor or No English
3,487

Population pre-K to 12th
w/o PC or Internet
3,699

BOARD

The Texas Veterans Commission presents the WSNT Business Services Unit with the TVC VES (Veterans Employment Services) Business Services Team of the Year Award for the second year in a row!
Pictured: Kim Mitchell, Ginger Hannah, Lisa McDaniel of WSNT, Sherry Dunn of TVC, Crystal Collins, Hazel Anderson of WSNT, and Tremayne Hubbard of TVC.



TVC VES Business Services Team of the Year



Workforce Solutions North Texas was voted as the **best Employment/Staffing Agency in Wichita Falls** through The Official Community's Choice Awards!

Thank you to everyone who nominated us! We are proud to win this category for being the BEST at serving the employment and training needs of North Texas!

https://timesrecordnews.gannettcontests.com/2024-Wichita-Falls-Communitys-Choice-Awards-Winners/gallery/455707524

Workforce Solutions North Texas recognized **Delta Hotels by Marriott Wichita Falls Convention Center** as the region's **2024 Local Employer of Excellence**.

Local Workforce Development Boards nominate employers who make positive impacts on workers, the community, and the state through their partnerships with Texas Workforce Solutions.

Since entering our community, Delta Hotels by Marriott has partnered with Workforce Solutions North Texas to provide opportunities to the workforce of North Texas.



Local Employer of Excellence Award

AWARDS



Lone Star Milk
2024 Veteran-Friendly Employer Nominee



Work Services Corporation
2024 HireAbility Employer Award Nominee



Beacon Lighthouse for the Blind
2024 HireAbility Employer Award Nominee



Cherished Dreams
Local Employer of Excellence Award Nominee



Vernon College JET Grant Award

AN HONORABLE MENTION FOR A VALUED PARTNER

The Texas Workforce Commission presented the **Jobs and Education for Texans (JET) Grant** totaling $142,500 to **Vernon College** in February 2024. In the first year of the grant, the funding will help train 96 students in the high-demand occupation of Heavy and Tractor-Trailer Truck Drivers.

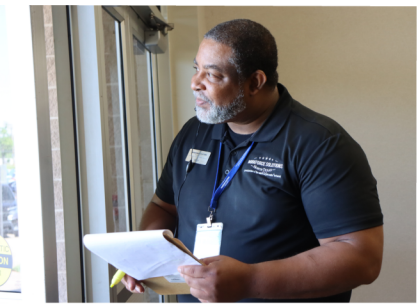
The JET program provides grants to eligible entities to purchase and install equipment necessary for the development of career and technical education (CTE) courses or programs that lead to a license, certificate, or post-secondary degree in a high-demand occupation.

Programs at Work































BOARD STAFF





Lisa McDaniel
Executive Director



Kendra Ball
Business and Outreach Manager



Sydney Clement
Administrative Specialist
& EO Officer



Kayla Crowley
Child Care Contract Manager
beginning May 2024



Karen Fite
Technology Manager



Josie Gonzalez
Child Care Contract Manager
retired May 2024



Sharon Hulcy
Contract Manager



Dakota Mize
Community Engagement Specialist



Robin Read
IT System Support Specialist

Workforce Center Leadership

Crystal Ojeda
Workforce Project Director

Child Care Leadership

Donna Adams
Child Care Project Director

WORKFORCE SOLUTIONS
NORTH TEXAS

A proud partner of the americanjobcenter network

Wichita Falls Office Location

4309 Old Jacksboro Highway, Entrance 5 • Wichita Falls, TX • 76302

Career Services Center

Local: 940.322.1801
Toll Free: 800.333.8209

Child Care Services

Local: 940.723.8774
Toll Free: 800.232.8359

Vocational Rehabilitation

Local: 940.235.1710

Rural Office Locations

Bowie Career Center

800 Highway 59 North
Suite A
Bowie, TX 76230

Local: 940.872.2424
Toll free: 877.972.2424

Graham Career Center

924 Cherry Street
Graham, TX 76450

Local: 940.549.6363
Toll free: 866.549.6363

Vernon Career Center

Wilbarger County Courthouse
1700 Wilbarger Street, #B7
Vernon, TX 76385

Local: 940.552.5211
Toll free: 800.888.5079

Board Administration Office

1501 Midwestern Parkway, Suite 101 • Wichita Falls, TX • 76302
Local: 940.767.1432

Get Social!

Follow Us for Hot Jobs, Event Details, Tips, and Advice on Your Job Search!

@WorkforceSolutionsNorthTexas

@wfsnorthtexas

workforce-solutions-north-texas

"Workforce Solutions North Texas"

Workforce Solutions North Texas is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. Relay Texas: (800) 735-2989 (TDD) or (800) 735-2988 (Voice) or 711.

IMPORTANT! This document contains important information about your rights, responsibilities and/or benefits. It is critical that you understand the information in this document, and we will provide the information in your preferred language at no cost to you. Call (940)322-1801 for assistance in the translation and understanding of the information in this document. • ¡IMPORTANTE! Este documento contiene información importante sobre sus derechos, responsabilidades y/o beneficios. Es importante que usted entienda la información en este documento. Nosotros le podemos ofrecer la información en el idioma de su preferencia sin costo alguno para usted. Llame al (940)322-1801 para pedir asistencia en traducir y entender la información en este documento.