

Report on the Annual
Program Monitoring
Evaluation
Of the Workforce
Grants Administered
by:

Rolling Plains Management Corporation (RPMC)

In their capacity of Child Care Contractor in the *North Texas Workforce
Development Area*

Draft: March 27, 2026
Final: April 27, 2026

RPMC RESPONSE

Report Demographics

| | |
|----------------------------------|--|
| Report Number: | 2026-04 |
| Report Type: | 2025 Annual Child Care Program Monitoring Report |
| Report Status: | Final |
| Final Report Issue Date: | April 27, 2026 |
| Entity Reviewed: | Rolling Plains Management Corporation (RPMC) |
| Review Type: | Annual Child Care Program Review of the Workforce Grants administered by RPMC and funded by the <i>Workforce Solutions North Texas</i> (the Board) |
| Applicable Period: | January 1, 2025, through December 31, 2025 |
| Dates of Fieldwork: | Off-site desk review conducted during the month of February and March 2026 |
| Exit Date: | March 26, 2026 |
| Issuance of Draft Report: | March 27, 2026 |
| Contractors Response: | April 17, 2026 |
| Review Conducted by: | D iaz, S mith and A ssociates Rachael Robertson |
| Report Developed by: | Rachael Robertson |

Applicable Definitions

AREA OF CONCERN: A general noncompliance conditions that are observed and documented by the monitors based on established law, procedures, or other authoritative guidance. These noncompliance conditions are considered lower risk findings but could potentially result in a higher risk finding based on the nature of the deficiency (i.e., repeat violations, issues indicative of systemic problems). These items while documented in the workpapers may or may not be included in the report. All areas of concern items are discussed during the review and/or exit conference.

Board: North Texas Workforce Development Board dba. *Workforce Solutions North Texas* created pursuant to Texas Government Code§2308.253 and certified by the Governor pursuant to Texas Government Code §2308.261.

Briefing Item: A general noncompliance conditions that are observed and documented by the monitors based on established law, procedures, or other authoritative guidance. These noncompliance conditions are considered lower risk findings but could potentially result in a higher risk finding based on the nature of the deficiency (i.e. repeat violations, issues indicative of systemic problems). These items while documented in the workpapers may or may not be included in the report. All briefing items are discussed on-site during the review and/or exit conference.

Finding: An instance where noncompliance with requirements contained in federal or State law, regulation, administrative code, guidance, or other promulgations are determined and are issues that are of high risk that could potentially result in questioned costs and/or impact the integrity of program operations.

Observation: A reportable condition that does not currently have a material effect on internal controls and the accuracy of the financial information. An observation, if not addressed, presents the possibility of a future circumstance of non-compliance and/or internal control weaknesses.

Questioned Cost: A cost that is questioned by the monitor because of a monitoring finding **(1)** that resulted from a violation or possible violation of a provision of a law, regulation, contract, grant, cooperative agreement, or other agreement or document governing the use of Federal funds, including funds used to match Federal funds; **(2)** where the costs, at the time of the monitoring review, are not supported by adequate documentation; or **(3)** where the costs incurred appear unreasonable and do not reflect the actions a prudent person would take in the circumstances.

Recommendation: Suggested corrective action(s) for a finding and/or observation identified in a monitoring report. The recommendation, where and when appropriate, should address the cause of the problem, not the problem itself.

Program Review Purpose

The scope of the review was from January 1, 2025, to December 31, 2026, and the elements reviewed included but not limited to the following:

Eligibility

- Child Eligible for Services
- Parent Meeting the Work/Training Requirement
- Full-Time, Part-Time or Blended Care Authorized on 2450 Based on Parents Work/Training Status
- All Income Sources Verified, Accurately Recorded and Calculated
- Household Income Within Limits Established by Board for Family Size
- Parent Share of Cost (PSOC) Accurately Determined
- Subsidy Amount Recorded Equals Amount Authorized
- Choices
- Homelessness
- WIOA

Department of Family Protective Services (DFPS) Referrals

- Authorization request for child care made within 3 days after receipt of DFPS referral
- Information from the Form 2054 entered accurately into KinderTrack

PIRTS Fraud Recoupment

- If open after 90 days, a Journal Note that supports the waiving of the 90-day requirement
- Fact-finding results, fraud determination results, and any improper payments in PIRTS
- Determination Letter sent due to an adverse action
- Collection Statement (RID-64) sent to the client
- Demand Letter (RID-65) sent 30 days after sending the RID-64
- After 30 days from the Demand Letter (RID-65), and a payment default of \$100 or more, Warrant Hold sent to TWC Collection
- Fraudulent violation was of a federal requirement

Informal Review of **Provider Files and Rates** was conducted and will be reported as observation.

The number of files reviewed:

| NUMBER OF FILES REVIEWED | |
|-------------------------------|-----------|
| Program Area | NUMBER |
| Client Services – Eligibility | 29 |
| DFPS Referrals | 15 |
| PIRTS | 4 |
| Providers | 19 |
| TOTAL | 67 |

Because of inherent limitations in any system of internal and administrative controls used in administering federal programs, errors or irregularities may nevertheless occur and not be detected. Also, projection of any evaluation of the systems to future periods is subject to the risk that procedures may become inadequate because of changes in conditions or that the degree of compliance with the procedures may deteriorate. The workpapers and source documents resulting from this review are maintained by *Diaz, Smith and Associates* and are available for inspection with approval by the *North Texas Workforce Development Board (the Board)*.

FDCM Letter 01-2024, dated 4/26/2024: Board Instructions: Reporting Requirements for Suspected Fraud, Waste, Theft, Program Abuse Cases, and Recovery of Improper Payments for the Child Care Program

Texas Workforce Commission Child Care Guide

Technical Assistance Bulletin 276 - Child Care Fraud Detection Report Tools—Update

RPMC Procedures

Client Services Procedure: CLIENT ELIGIBILITY

Client Services Procedure: Income Calculations

Client Services Procedure: Redetermination of Services

Multi-Department Procedure: SECURITY OF PERSONALLY IDENTIFIABLE INFORMATION (PII)

Program Review:

Eligibility

Findings:

1. Income was not calculated correctly in five (3) of the twenty-nine (29) applicable files (17.24% error rate). **This was a finding during the last two annual reviews.**
 - 111244 – Self-employment income calculated incorrectly; standard deductions were not applied to income.
 - 219742 – Income for every 2 weeks was calculated as per week income. This case also contributed to an 8% error rate in parents meeting the work/training requirement (2 of 25).
 - Potential Questioned Cost – Staff miscalculated income by treating bi-weekly hours and tips as weekly income, resulting in a monthly income of \$2,313.22 instead of the correct \$1,156.11.
 - The EWV shows 45–50 hours every two weeks, averaging 24 hours per week.
Reference: D-202: Calculating Activity Hours
 - Based on documented hours, the client did not meet the minimum 25 hours per week required for low-income eligibility.
RPMC Response: 219742- I have emailed and called the client requesting paystubs. 04/17/2026 received W2 from parent portal for Rack House LLC for income in 2025. This employer was never reported. Upon further research this case will need to be sent for PIRTS entry, and we will continue to investigate fraud until a determination is made. D Adams
MONITOR'S RESPONSE: Monitor will review outcome during the next monitoring review.
 - 104423 – Income documentation was not accepted and calculated due to a lack of 3 months income. Family was given Initial Job Search, when fully employed.
 - 69369 – Paystub entered incorrectly
 - 212428 – Staff included missing checks as \$0 income, reducing average income significantly.

Reference: Child Care Services Guide November 14, 2025, section

D-107: Calculating Family Income

Boards must ensure that the family income is calculated in accordance with TWC guidelines to:

- *take into account irregular fluctuations in earnings; and*
- *ensure that temporary increases in income, including temporary increases that result in monthly income exceeding 85 percent of SMI, do not affect eligibility or the PSoC.*

Rule Reference: §809.44(a)

D-107.a: Determining Average Gross Monthly Family Income from Earnings at Initial Eligibility and at Eligibility Redetermination

Boards must ensure that calculation of a family's income for the purposes of determining initial eligibility and redetermining eligibility is based on the average monthly family income for each family member.

Unless a family member has an insufficient work history or other constraints to obtaining necessary documentation, in accordance with local procedures, Board contractor staff must review the previous

three months of income for monthly pay periods (or the previous 12 weeks for weekly or biweekly pay periods) for each family member to determine average earnings and the family's financial situation. Boards must inform staff members that three months is a guideline and the preferred method for determining income eligibility. Section [809.44\(a\)](#) requires Boards to consider irregular fluctuations in earnings and to ensure that temporary fluctuations in income do not affect eligibility. When a parent has been continuously employed, three months of income information ensures that adequate information is available to determine typical average monthly income.

However, absent three full months of documentation, the Board may use whatever documentation a parent is able to provide, based on local procedures, including the year-to-date amount on available check stubs. If a parent does not have three full months of documentation because they have not been employed throughout the full three-month period before initial eligibility determination, Boards may obtain pay documents for the period employed. The time frame and type of income documentation used must be clearly explained in the child care case management system. If the number of check stubs differs from what is required based on state and local policy, a clear explanation of the difference must be included in the child care case management system.

Additional references:

- TWC Child Care Services Guide, Section D-200: Income Verification and Calculation
- D-107.f: Income Documentation Requirements
- D-107.g: Income Calculation Methodology
- D-109: Determining Self-Employment Income and all subsections

RECOMMENDATION: The contractor must ensure that income calculations are calculated correctly, and detailed information is in the case note in accordance with TWC guidelines, Board policy, and Contractor procedures. In addition, the contractor may wish to implement the following recommendations.

Training and Education:

- Conduct regular training sessions for staff on accurate income calculation methods and the importance of detailed case notes.
- Provide refresher courses on the organization's procedures and guidelines.

Standardized Procedures:

- Develop and implement standardized procedures for income calculation, including clear guidelines on handling overtime, bonus pay, and inconsistent work schedules.
- Create checklists to ensure all necessary steps are followed and documented.

Quality Assurance:

- Establish a quality assurance process where a second staff member reviews income calculations and case notes before finalizing them.
- Conduct periodic audits to identify and address any recurring issues.

Documentation and Communication:

- Emphasize the importance of thorough documentation in case notes, including explanations for any deviations from standard procedures.
- Encourage open communication among staff to discuss and resolve any uncertainties or discrepancies in income calculations.

RPMC Response: Training on income will be provided. Procedures will be updated, and more thorough income information will be in the case of notes. Changes are coming for the case to be reviewed before finalizing the cases. 04/17/2026 Training is being held April 22 for all client services to retrain on income calculations and self-employment. Procedures will also be reviewed to make sure they are in alignment with the child care guide and explain in detail how to calculate income. D Adams.

MONITOR'S RESPONSE: The corrective action appears sufficient to address the cases. This area will be reviewed during the next monitoring cycle or at the request of the Board. The monitor will assess the effectiveness of the implementation of corrective action.

STATUS: Pending

2. In six (6) of the twenty-nine (29) files reviewed, Subsidy Amount Recorded did not Equals the Amounts Authorized (20.69% error rate). Underpayment and Overpayment of subsidy payments may require further action from the Board. Family IDs:
 - 7526 – staff did not properly override the incorrect PSOC.
 - 201342 – It appears that provider rates were backdated for amended rates submit, 6/11/25. Monitor was not provided with all requested provider documentation, therefore could not verify when the rates became effective.
 - 148136 – subsidy amount was impacted by PSOC miscalculation. This case also contributes to the 3.70% error for lack of documentation of residency (1of 27).
 - 111244, 219742, and 212428 – Subsidy amount was impacted by the income and PSOC miscalculation.

Reference:

- F-300: Provider Payment
- B-700: Maximum Provider Payment Rates
- D-400: Parent Share of Cost

Recommendation: Review payments for corrections. Additional Technical Assistance may be required.

RPMC Response: Training will be held on how to override the system when the PSOC does not pull correctly. We have also changed the income by not using \$0 and only using the paystubs that we have. 04/17/2026 Training on income will be held April 22, 2026 and situations where it is appropriate to use zero's will be discussed as well as when not to use a zero such as in a case where client had income but did not have access to a paystub. D Adams

MONITOR'S RESPONSE: The corrective action appears sufficient to address the cases. This area will be reviewed during the next monitoring cycle or at the request of the Board. The monitor will assess the effectiveness of the implementation of corrective action. **201342 – Payments are incorrect and could not be corrected at the local level, therefor will be submitted to TWC for further guidance.**

STATUS: Pending

3. In four (4) of the seven (7) files reviewed, Initial Job Search (IJS) or Activity Interruption were incorrectly authorized or did not discontinue as required (57.14%). Family IDs:

- 209152 – Activity Interruption did not end, and employment was not verified. The case also contributed to an 8% error rate on parents meeting the work and training requirement (2 of 25).
 - Potential Questioned Cost - The client entered an Activity Interruption (AI) period from 8/30/25–12/1/25 based on Early Warning UI data.
 - No documentation verified the client’s return to work.
 - The child remained in care without confirmation of ongoing eligibility. Reference: D-201: Eligibility for Low-Income Child Care
 - Follow-up occurred after a second Early Warning report was received, and no corrective action was taken.

RPMC Response: Training will be held on making sure the case worker know how to put a case alert in TX3C to follow up with the client and quality assurance will follow before the case is finalized 04/17/2026 care should have ended 12/1/2025. Updating schedule to reflect correct end date, client never sent in documentation required to come off of 3-month continued care. Provider says child has only been in care for holidays only and she is aware that we will be making this recoupment. D Adams

MONITOR’S RESPONSE: Resolved

- 164104 – Care was suspended prior to the end of the IJS, Discontinuation Notice was not sent. Parent did not receive written notice of adverse action.
- 111244 – IJS was authorized for an individual who was self - employed full time. Verbal authorization was given to the provider before IJS was determined and IJS was backdated.
- 104423 – IJS was authorized for an individual who was fully employed. Staff authorized IJS due to the lack of 3 full months of paystubs, employer (USPS) would not complete

Reference: Child Care Services Guide November 14, 2025, section

D-204: Child Care during Initial Job Search

Boards must inform staff members be aware that a parent, including a parent in a dual-parent family, is eligible for child care during Initial Job Search if at initial eligibility determination the family does not meet the minimum participation requirements for Low-Income child care as described in D-200.

Boards must allow parents eligible to receive CCS during Initial Job Search to self-attest that:

- *the family does not meet the minimum participation requirements for Low-Income child care as described in D-200; and*
- *the family income does not exceed 85 percent of the SMI.*

Rule Reference: §809.56(a)–(b)

Boards must not collect income information or activity hours for parents who qualify for child care during Initial Job Search. However, Boards must collect all other eligibility information that is normally required for Low-Income child care, as outlined in D-100.

Additional Reference:

- Board Directive Issuance Initial Job Search Child Care Update; WD 13-21 Change 2
- 40 TAC 809.51
- 40 TAC 806.56
- D-201 – Eligibility for Low Income Child Care

Recommendation: Ensure Initial Job Search (IJS) and Activity Interruption (AI) are authorized, monitored, and discontinued in accordance with policy by implementing the following actions: Reinforce that IJS may only be authorized for parents who are unemployed or underemployed and must not be used to address missing income documentation for fully employed or self-employed parents.

Require staff to verify and document return to work or qualifying activity before continuing care after an Activity Interruption period. If verification is not obtained, care must be timely discontinued.

Require documented follow-up and timely action on Early Warning Verification (EWV) reports, including reassessment or discontinuation when eligibility cannot be confirmed.

Prohibit verbal or retroactive authorization of IJS or other eligibility categories prior to eligibility determination.

Ensure written discontinuation notices are issued when care is suspended or ended, including notice of adverse action and appeal rights.

Provide refresher training to staff on appropriate use of IJS and AI, emphasizing that these provisions are temporary and conditional and must not be used as substitutes for eligibility verification.

RPMC Response: We are going to have a refresher on IJS authorization and use what paystubs the client turns in. We have the authorization to use the work number now to verify employment when needed. Training will be held on making sure that the client's care is terminated in a timely manner when the client does not turn in the appropriate documentation to have care continue and that discontinuation notices are going out in a timely manner.

MONITOR'S RESPONSE: The corrective action appears sufficient to address the cases. This area will be reviewed during the next monitoring cycle or at the request of the Board. The monitor will assess the effectiveness of the implementation of corrective action.

STATUS: Pending

4. **Potential Questioned Costs** Family ID 62548 – Care Not Terminated Timely; Possible Overpayment - The provider reported the older child stopped attending on 6/25, but care was not terminated until 3/26.
- Payments continued for a child not in care.
 - A second child was also moved to blended care on 3/26. Monitoring is questioning if blended care should have begun when school started.

RPMC Response: The second child did not start Head Start until 3/2/26, and we changed the care needs at that time. Client was outreached on 8/21/25, and she never requested care to end. Client emailed and called on 8/21/25 with the care needs for both children and the client never responded. Client called on 11/12/25 about care needs for her children and the caseworker called back on 11/12/25 and had to leave a voicemail and the client did not call us back until 3/2/26 to suspend care. We have made changes that now if the provider calls and wants to suspended care and we cannot get a hold of the client we suspended care immediately and email the client. 04/17/26 Provider called on 08/21/25 to end care for child due to not attending since 6/13/25. Care will be ended effective 6/13/25 and recoupment letter will be sent to provider. D Adams

MONITOR'S RESPONSE: Resolved

Area of Concern:

1. In four (4) of the twenty-nine (29) files reviewed, the Parent Share of Cost (PSoC) was not accessed correctly (13.79%). Family IDs:
 - 148136 – Resulted from a data entry error
 - 219742, 212428, 111244 – PSoC was impacted by income miscalculation.

Reference:

- D-400: Parent Share of Cost
- D-401: Calculating PSOC
- D-402: Applying PSOC to Authorizations

Recommendation: Review PSoC for corrections. Additional Technical Assistance may be required.

RPMC Response: Training for income will be done, and the case will have quality assurance will follow before the case are finalized 04/17/2026 Income training is being held April 22, 2026. D Adams

Observations:

- Case notes did not consistently document eligibility decisions or provide individualized explanations.

DFPS

No Reportable Findings

Area of Concern:

1. In one (1) of the fifteen (15) cases review, the authorization for children was not processed within the 3 days of receiving the DFPD Referral, DFPS ID 114538149. The authorization was one day late.

Reference: Child Care Services Guide November 14, 2025, section

D-704: Authorizations of Care for Children in Protective Services

Within three business days from receipt of a completed DFPS authorization for CCS, Boards must ensure that the child care contractor does one of the following:

- *Completes the authorization request, including all data entry*
- *Contacts the DFPS regional day care coordinator (RDCC) with information regarding any delays in completing the authorization and, if applicable, requests assistance from the RDCC in completing the authorization request*
- *Enters information in the child care case management system explaining any delays that prevent local staff from meeting the three-business-days deadline for authorizing child care, as follows:*
 - *Form 2054 is prefilled by the DFPS IMPACT system, which may prevent some corrections or updates from being completed by an RDCC. If information in the child care case management system does not exactly match information on Form 2054, staff must email the RDCC with the discrepancies and carefully case-note the issue but proceed with CCS.*

- *If a caregiver states that information provided by DFPS is incorrect, staff must instruct the caregiver to contact DFPS for any changes or updates and that CCS may not change information provided by DFPS until DFPS notifies local staff.*
- *Staff notifies the caregiver that CCS are available and enters appropriate information of the outcome of the notification in the child care case management system.*

Note: All email communication from DFPS or an RDCC must be maintained by local staff

RECOMMENDATION: Reinforce procedures to ensure DFPS referrals are authorized within the required three business days and require staff to document and escalate any delays promptly in accordance with CCS Guide D-704 to prevent recurrence.

RPMC Response: We will take this recommendation and make sure that this is followed going forward

PIRTS

No Reportable Findings

Area of Concern:

1. In one case reviewed, the Pending Closure Status was not updated prior to the determination of fraud.

Reference: FDCM Letter 01-2024, dated April 26, 2024: Board Instructions: Reporting Requirements for Suspected Fraud, Waste, Theft, Program Abuse Cases, and Recovery of Improper Payments for the Child Care Program states: BOARD INVESTIGATIONS: "5. SEND DETERMINATION LETTER: When fact-finding results in an adverse action, Boards must send a determination letter to the adversely affected party within one day of the case status changing to "pending closure."

Boards must upload the determination letter into the PIRTS NFS and note the date the determination letter is mailed under Program Collections, which will start a 30-business day response timer in the PIRTS program."

RECOMMENDATION: Ensure that the Pending Closure Status is updated promptly, in accordance with the guidance provided in FDCM Letter 01-2024. Specifically, update the status within one day of the case status changing to "pending closure." Implement a checklist or automated reminder system to ensure that staff update the Pending Closure Status and send the determination letter within the required timeframe. Conduct training sessions to reinforce the importance of timely updates and adherence to the guidance. Provide staff with clear instructions and examples to follow.

RPMC Response: We will take this recommendation and make sure that this is followed going forward

Provider Files

Observation:

The review of provider rate documentation showed several inconsistencies across the sample, and many files would benefit from an in-depth review to confirm rates and fees. Some documentation was incomplete or unclear, and in a few cases the information did not align across sources. A follow-up

review will help ensure that rates, fees, and provider practices are accurately reflected and supported in the file.

1. Multiple providers had incorrect fee calculations across age groups, missing required fees, or incorrect part-time entries.

2. Documentation for several providers did not clearly indicate whether they accept part-time or school-age children, despite Kinder entries showing rates for those categories. The current agreement requires providers to submit part-time rates for all age groups. This requirement appears inconsistent with TWC rule. Part-time rates should only be required for age groups where the provider actually offers part-time care.

Reference: Child Care Services Guide November 14, 2025, section

B-708.b: Calculating Providers' Published Rates

Providers with multiple rates within an age category, as defined in §809.20(a)(2), will average all applicable rates to obtain the published rate for the age category, then determine the daily rate using the appropriate method.

Daily fees include the following fees charged to all parents:

- *Enrollment and registration fees*
- *Supply fees*
- *Activity fees*

The calculated daily fee amount is the total reported fees prorated by the number of days in the provider's program year (full year, school year only, or summer only).

When identifying applicable fees, Boards must inform staff members that activity fees include only the fees that all parents are required to pay and do not include fees for optional activities such as field trips or optional classes.

Additional Reference:

- B-700: Maximum Provider Payment Rates
- F-300: Provider Payment
- WD 14-22, Change 4 Child Care Provider Data and Board Agreements—Update

Recommendation: Conduct an in-depth review of the provider files to verify that all rates, fees, and part-time/school-age practices are accurately documented and aligned with CCS Guide requirements. TWC provided technical assistance confirming that part-time rates are required for all full-time plus and blended-care options, and that the system does not identify when a provider does not accept a specific age group or type of care. Additional technical assistance and training should be provided to ensure staff apply these requirements consistently and maintain clear, complete documentation across all provider files. Further clarification may be needed on calculating fees and daily rates when provider age groups differ from CCS age groups. The monitor also recommends keeping a copy of the Provider's published rates in the file or in KinderTrack as supporting documentation.

RPMC Response:

[A provider packet to include:](#)

- Provider Published Rates
- In house Published Rates Worksheet Calculations
- Signed Provider Agreement
- KT Old & Current Rate Print Screens
- Agreement Packet to be scanned into KT under Documents and in Safe

04/17/2026 All providers were made to update their published rates form and these forms were updated in our system to have on file. The published rates form will be updated annually with the agreements every year going forward. D Adams

Follow-up on Previous Review Finding

Final Report Issue Date: April 9, 2025

18678814 - Customer provided Employment history that details hours, tips, and weekly pay for July 11, 2024- September 12, 2024. The document title says it cannot be used but does not explain why. The case note stated that paystubs were not received. According to the pay history report and the Employment Wage Verification Form (EWV), before staff changes, the parent worked between 15.90-25.30 hours per week. There is no explanation for the change.

Recommendation: Review to ensure client was eligible for services.

RPMC Response: Previous supervisor informed us that if the paystubs or employment information that was turned in did not have the pay period or pay rate, we had to use the employment verification form. Update has now been made to policies and procedures going forward.

MONITOR'S RESPONSE 4/9/2025: This case remains under review pending confirmation that the client fulfills the minimum work/training requirements. The documentation in the file, coupled with the unexplained modifications to the Employment Wage Verification Form (EWV), has led to the classification of this case as a finding. This classification is due to the potential disallowed cost. Board Staff will conduct a follow-up and provide a comprehensive update during the next monitoring cycle.

Follow-up 4/29/26: It was determined that 18678814 was not eligible for services, due to not meeting the work requirement. Board will recoup the cost of care from the contractor in the amount of \$2,972.00.

STATUS: Resolved

MONITORING SAMPLE LISTS

CLIENT SERVICES – ELIGIBILITY

| CHARACTER | FAMILY ID | CHARACTER | TWIST ID |
|------------|-----------|------------|----------|
| Low Income | 209152 | Low Income | 148136 |
| Choices | 72028 | Low Income | 214156 |
| Low Income | 190193 | Low Income | 219742 |
| Homeless | 164104 | Low Income | 53772 |
| Homeless | 4898 | Low Income | 201411 |
| Low Income | 7526 | Low Income | 104423 |
| Low Income | 113161 | Low Income | 214049 |
| Low Income | 23358 | Low Income | 62548 |
| Low Income | 201342 | Low Income | 68046 |
| Low Income | 29727 | Low Income | 69369 |
| Low Income | 111244 | Low Income | 212428 |
| Low Income | 214337 | Low Income | 220175 |
| Low Income | 32926 | Low Income | 219752 |
| Low Income | 36377 | Choices | 216955 |
| Low Income | 37583 | | |

DFPS REFERRALS

| CHARACTERISTIC | DFPS ID | CHARACTERISTIC | DFPS ID |
|---------------------------|-----------|----------------------------|-----------|
| DFPS Foster Care Not IV-E | 92258431 | DFPS Foster Care Not IV-E | 104670287 |
| DFPS General Protective | 114538149 | DFPS Foster Care IV-E | 104158050 |
| DFPS General Protective | 114357187 | DFPS General Protective | 110711132 |
| DFPS General Protective | 114237517 | DFPS Reltv/Other Caregiver | 107607740 |
| DFPS General Protective | 110710330 | DFPS Foster Care Not IV-E | 107159107 |
| DFPS General Protective | 113793746 | DFPS Foster Care Not IV-E | 114067547 |
| DFPS General Protective | 113657996 | DFPS Reltv/Other Caregiver | 108110660 |
| DFPS General Protective | 107478039 | | |

PIRTS

| PIRT CASE | TX3C ID |
|---------------------|----------|
| 2025-CASE-000011314 | 19562289 |
| 2025-CASE-000011243 | 1475806 |
| 2025-CASE-000011727 | 16916252 |
| 2025-CASE-000011348 | 1794038 |

PROVIDERS

| NAME | LICENSE | NAME | LICENSE |
|--|---------|--|-------------|
| Tot City Child Care (8303) | 882571 | YMCAWF Dillard Early Learning & Youth Academy (3507) | 220446-5031 |
| Perfected Praise Child Development Center (206) | 883705 | Herschel Zale (2465) | 48002 |
| Tadpole Children's Academy (179) | 1475806 | Imagination Station Child Care Center (311) | 1590036 |
| First Baptist Church CDC (94) | 531422 | Above It All Academy (12012) | 1797036 |
| Curious Minds ECE (17152) | 1802034 | Lewis Learning Center Graham (2670) | 1723126 |
| Learn and Play (344) | 1528432 | KNA Daycare (3461) | 1718506 |
| Legacy Church of God dba Lion Cub Academy (2351) | 1711660 | Cherished Dreams Daycare (8537) | 869130 |
| University Academy (159) | 880190 | Children's Corner Daycare LLC (224) | 1066926 |
| Oh2BKids Learning Center (1186) | 1628707 | Sarahi Cristina Munoz (12113) | 1789398 |
| Learning Depot (2660) | 1721709 | | |